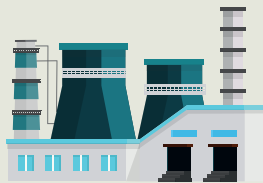


Electricity Market Study Final Report: Findings and recommendations

The Authority has published its final findings and recommendations, which aim to support the competitive process and future market outcomes.



94.5%

Percentage of Jersey's electricity supply imported from France with the current contract due to expire in 2027



Jersey offers the 2nd lowest prices out of the 6 jurisdictions considered (Great Britain, France, Guernsey, Isle of Man and Malta)



MINUTES
The median measure of loss of service per annum (or customer minutes) between 2012-2021

92%

The percentage of Jersey business consumers on the general tariff in 2023



45%

The percentage of Jersey consumers on the general tariff in 2023

Findings

- There are challenges in promoting an on-island competitive market structure
- Jersey Electricity, the main provider, is vertically integrated and involved at all stages of the supply of electricity
- Current consumer outcomes, such as price levels and price stability, compare favourably relative to other jurisdictions
- Efficiency metrics, such as customer minutes lost, indicate Jersey Electricity perform well relative to comparable jurisdictions
- Government policy is key to this market, its evolution and future investment needs
- The Jersey electricity market faces future challenges; which mean current market outcomes may not be replicable in the future

Recommendations



Recommendation 1

To support consumer and business choice, Jersey Electricity should provide clear information on all available tariffs (including greater clarity on time of use tariffs); and ensure that its infrastructure, systems, and processes allow cost-effective switching between tariffs.

Recommendation 2

To enable viable self and distributed generation Jersey Electricity should develop general publicly available terms of access, where necessary, supported by the provision of network and operational information.

Recommendation 3

The Authority will undertake a further review of the electricity market in three to five years, to capture market developments (such as a new wholesale supply contract). This review will include trends in electricity tariffs, cost efficiency and performance assessment against comparable benchmarks.

Recommendation 4

To reduce market uncertainty and improve consumer outcomes, Government should refine its existing energy policy toward a resilient, competitive market structure, with a clear path to carbon neutrality, offering guidance to suppliers and assurance to prospective investors.