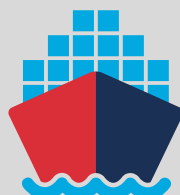




# PORTS OF JERSEY

2025 - Q1  
Quality of  
Service Report

## Punctuality of sailings



90% of sailings arrived on time

6%

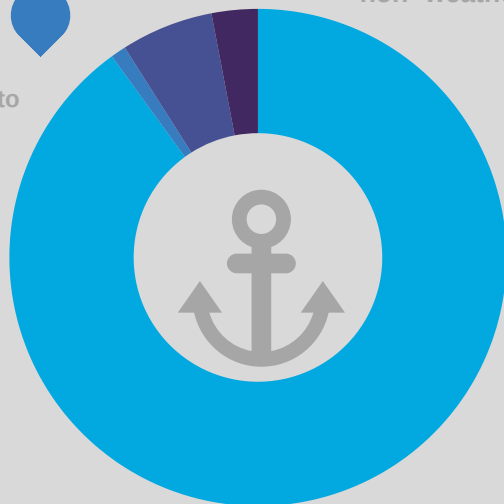
crossings cancelled  
due to weather

3%

crossing cancelled  
non- weather related

<1%

percentage of  
sailings subject to  
a moderate or  
material delay



90%  
of sailings arrived on  
time

Percentage based on arrival times

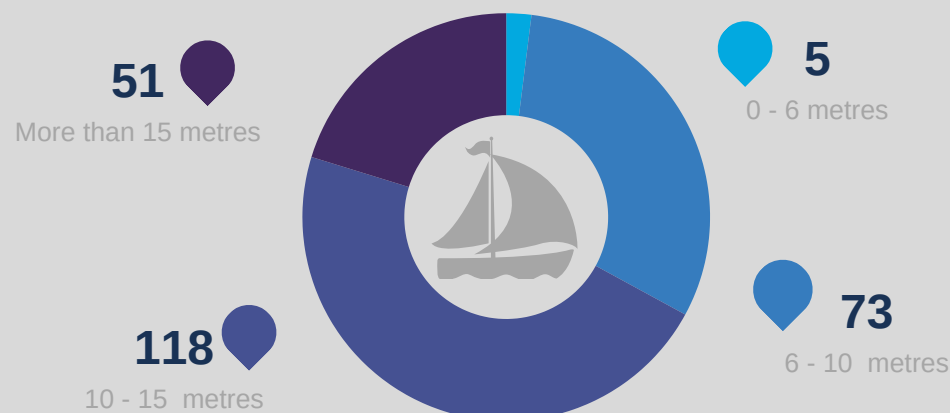


## Review of Q4

264 sailings were scheduled with minimal delays or cancellations. Only a small percentage of sailings experienced moderate or material delays. Non-weather-related cancellations were low. Berth availability was at 85%.

Jersey Airport operated 3,300 commercial services, with 20% experiencing delays, often due to late inbound aircraft. Nearly 99% of air passengers cleared security in under 15 minutes.

## Waiting lists for St Helier and Elizabeth Marinas



Number of boats on the waiting list, based on length



56% of flights arrived early

80%  
arrived within  
15 mins

80%  
departed within  
15 mins

Avg  
17  
mins late, if  
delayed

Arriving flights

Departing flights

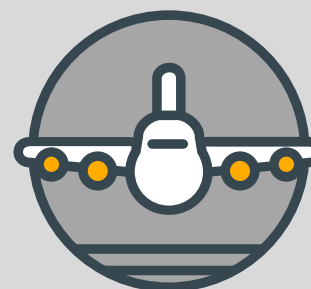
3,300  
flights

## Flight punctuality to and from Jersey Airport

Excluding flights affected by weather

### Jersey Airport baggage from plane to carousel

Delivered  
within 20  
minutes  
88%



Delivered  
within 45  
minutes  
99.9%

